



ramco



# Ramco Aviation Solution

## Version 5.7.3

**Enhancement Notification**

Sales

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## WHAT'S NEW IN CUSTOMER SERVICE ORDER?

### Uploading customer supplied parts List

*Reference: AHBf-6391*

#### Background

Earlier, the list of spare parts that will be supplied by customer to the MRO to perform the maintenance work can be recorded in the **Customer** master or in the **Customer Contract**. During execution of the maintenance job, if the contract says that the customer supplied spare parts should be used, then this list is referred to raise and confirm MR. In numerous occasions, after customer order or package creation, customer supplies a bulk list of spare parts to be used. It would be cumbersome to amend the spare part list in Customer or Contract master every time a SWO/AME job requirement dictates new set of customer supplied parts. Hence, a provision is needed to dynamically upload a bulk list of customer supplied part list in Customer Order and create a part in part master if it is a new one. Also, for ease of usage, provision needed to fetch this part list while creating goods receipt document in stores.

#### Change Details

In the **Customer Service Order** Screen:

A new screen **Maintain Customer Supplied Parts For Jobs** added in **Customer Service Order** component.

User can choose a customer order and 'On Enter', Customer Information, Maintenance object details and Execution document details are shown in header.

The customer supplied spare part list can be:

1. Manually entered in the multiline ( With or without Serial / Lot Details)
2. Or a set of parts can be uploaded using Bulk Upload utility.

Upon 'Save', the system performs two actions:

3. If the part being uploaded exists in the Part master, details are saved in Customer order.
4. If it is a new part, then the part master is updated with this new part information and then saved in the Customer order.

Part details in the multiline can also be given with task reference (Help enabled).

In **Manage Good Receipt** screen:

In this screen, when the Reference document is chosen as Customer Order and upon 'Go', the 'Part Details' tab multiline will be pre-loaded with the customer supplied part information as recorded in the Customer Order. This enables the store personnel to acknowledge the customer goods receipt against the part serial / serial / lot # details and confirm it.

**Note:** To enable usage of the customer supplied part list, in contract, option driving spare part consumption source should be set to pick customer parts based on customer supplied part list.

**Exhibit 1:**

**Maintain Customer Supplied Parts screen**

Upload against a CO

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Maintain Customer Supplied Parts for Jobs

Customer Order #

**Customer Info.**

Customer # 100001  
Customer Name DONAVIA

**Exe. Doc. Info.**

Exe. Order Type A/C Maint. Exe. Ref.  
Exe. Order # VP-001660-2015

**Maint. Object Details**

Aircraft Reg. # VT-RMC  
Aircraft Model # A310

**Customer Supplied Parts List Details**

#	Msg. Center	Task #	Seq. #	Part #	Mfr. Part #	Part Description	Part Classifier	Mfr. #	Mfr. Serial #	Mfr. Lot #	Conc
1				0-0120-3-	0-0120-3-0894	7075T6511 METALMTL	Existing	36361			
2				0-0050845-		LUG	Existing				
3				0-0130-3-	0-0130-3-0038	WIRE INTERCONN ELECTMTL	Existing	36361			
4				0-0130-3-	0-0130-3-1173	WIRE INTERCONN ELECTMTL	Existing	36361			
5											

Serial / Lot Info non-mandatory

Save

Exhibit 2:

Listing of Customer Supplied Parts in Goods Receipt screen

CO selection would display the part list in ML

**Manage Goods Receipt** Data Migration User - ABC Limited - ABC Role

Select Ref. Doc. # / Receipt #

Ref. Document # CO-000005-2015 Customer Order Go

**Receipt Details**

**Receipt Info.**

Receipt # New Receipt Receipt Type Customer Goods Receipt Receipt Status

Receipt Date 24/Jan/2015 Way Bill # Way Bill Date

Receipt Priority  Pack Slip # Pack Slip Date

**Received At** **Received From** **Ref. Doc. Info.**

Receiving Location  Supplier #  [View](#) Ref. Doc. # CO-000005-2015 [View](#)

Receiving Warehouse #  Customer # 100001 [View](#) Ref. Doc. Type Customer Order

Receiving Area  Supplier / Customer Name DONAVIA Ref. Doc. Sub Type

**Other Info**

Supplementary Info? Work Requested? Parts Quarantined?

**Additional Details**

**Part Details** Serial/Lot Details Work Requested - Customer Parts Supplementary Info Movement Details Reports

#	MAT	INS	PCT	HAZ	STX	Received Part #	Pending Qty	Qty	UOM	No. of Lots	Comments	Part Description	Material Type	Stock Status
1						0-0050845-1:5N9821		3.00	EA			LUG	Regular	Customer
2						0-0130-3-1173:36361		2.00	EA			WIRE INTERCONN ELECTMTL	Regular	Customer
3						0-0120-3-0894:36361		3.00	FT			7075T6511 METALMTL	Regular	Customer

## WHAT'S NEW IN RESOURCE PRICING?

### Resource Pricing Improvements

*Reference: AHBf-5434*

#### Background

##### Attendance Type based pricing

Earlier, for maintenance jobs, labor rates can be defined for normal time booking and overtime booking only. If the MRO wants to bill its customer with labour rates for other booking modes, it was not possible. Now, provision enabled to define labor rates based on attendance types and labor billing can be done based on those rates.

##### Slab based resource pricing

The resource rates linked to maintenance event in some of the MRO jobs are non-linear, meaning, single rate applicability may not be the case for so many hours of work done using that resource. For example, when a Forklift equipment is used, the usage rates for first hour may be 50\$ and after that for every half an hour the rates may jack up to 70\$. The current resource pricing model has been improvised to define resource rates based on usage slabs. Also, in quotation and billing, resource price representations have been improved to accommodate slab based prices.

#### Change details

##### Attendance Type based pricing

- i. In **Service Pricelist** component under 'Sales Setup', in the 'Resource Pricing' tab, columns capturing Normal and Overtime rates are now removed
- ii. New combo field 'Attendance Type' is introduced to allow user to define rates based on the mode of attendance

Based on the Attendance Type based rate definition, the pricing engine computes the labor price and represented in Quotation and Billing. Re-computation of prices triggered from Quotation and Invoice screens are also handled appropriately to support this functionality

##### Slab based resource pricing

In **Service Pricelist's Resource Pricing** tab,

- a. New combo field is introduced to enable the user to choose if the pricing method is 'Direct' or 'Differential'.

- b. New field 'Rate UOM' is introduced to choose an interval for a given UOM during which a particular rate will be applicable.

**'Direct' Pricing Logic:**

When user chooses pricing method as 'Direct', resource rates can be defined by giving 'Rate For' interval for a given 'Rate UOM' and defining Rates for that interval.

For Example, if for every 15 mins, Forklift usage rate is 40\$, then

Pricing Method = 'Direct'

Rate For = 15

Rate UOM = min

Rate / UOM = 40\$

**Note** - Valid Rate UOM for minutes is loaded in 'Rate UOM' field based on a new set option introduced in **Set Sales Process Parameters** screen.

**Differential Pricing Logic:**

When user chooses pricing method as 'Differential', new tab 'Differential Rates' will be used to define the slab rates for usage intervals.

Shown below are examples for different slab based pricing models:

Single / Fixed

Slab Type : Single/ Pricing Type : Fixed

#	Usage From	Usage to	Slab Type	Pricing Type	Base Rate	Rate For	Rate UOM
1	0	60	Single	Fixed	100	60	mins
2	60	75	Single	Fixed	30	15	mins
3	75	999999	Single	Fixed	40	15	mins

slab	Usage Time	Rate	Price
slab 1	60	100*(60/60)	100
slab 2	15	30*(15/15)	30
slab 3	20	40*(1+1)	80
<b>Total</b>	<b>95</b>		<b>210</b>

Time booked:  
95 mins

Price =Base Rate \*N

where N = (Time booked/Rate for) If remainder =0  
or  
N = {quotient of (Time booked/Rate for) +1 } If remainder != 0

Single / Proportionate

Slab Type : Single/ Pricing Type : Proportionate

#	Usage From	Usage to	Slab Type	Pricing Type	Base Rate	Rate For	Rate UOM
1	0	60	Single	Proportionate	100	60	mins
2	60	75	Single	Proportionate	30	15	mins
3	75	999999	Single	Proportionate	40	15	mins

slab	Usage Time	Rate	Price
slab 1	60	100*(60/60)	100
slab 2	15	30*(15/15)	30
slab 3	20	40*(20/15)	53.33333333
<b>Total</b>	<b>95</b>		<b>183.3333333</b>

Time booked:  
95 mins

Price =Base Rate \* (Time booked/Rate for)

Single + Recurring / Fixed

Slab Type : Single + recurring / Pricing Type : Fixed

#	Usage From	Usage to	Slab Type	Pricing Type	Base Rate	Rate For	Rate UOM
1	0	60	Single	Fixed	100	60	mins
2	60	75	Single	Fixed	30	15	mins
3	75	100	Recurring	Fixed	40	25	mins

slab	Usage Time	Rate	Price
slab 1	60	100*(60/60)	100
slab 2	15	30*(15/15)	30
slab 3	25	40*(25/25)	40
Slab 4	5	40*1	40
<b>Total</b>	<b>105</b>		<b>210</b>

Time booked:  
105 mins

Price =Base Rate \*N

where N = (Time booked/Rate for) If remainder =0  
or  
N = {quotient of (Time booked/Rate for) +1 } If remainder != 0

Single + Recurring / Proportionate

Slab Type : Single + recurring / Pricing Type : Proportionate

#	Usage From	Usage to	Slab Type	Pricing Type	Base Rate	Rate For	Rate UOM
1	0	60	Single	Proportionate	100	60	mins
2	60	75	Single	Proportionate	30	15	mins
3	75	100	Recurring	Proportionate	40	25	mins

slab	Usage Time	Rate	Price
slab 1	60	100*(60/60)	100
slab 2	15	30*(15/15)	30
slab 3	25	40*(25/25)	40
Slab 4	5	40*(5/25)	8
<b>Total</b>	<b>105</b>		<b>178</b>

Time booked:  
95 mins

Price =Base Rate \* (Time booked/Rate for)

Exhibit 1

Attendance Type based Resource Pricing

The screenshot shows the 'Manage Service Pricelist' interface. At the top, there are sections for 'Material Pricing Details' and 'Other Pricing Details'. The 'Material Pricing Details' section includes 'Part Pricelist # PPL-AIRCANADA-COMPONENT' and 'Effective till Date 31/Dec/2015'. The 'Other Pricing Details' section includes 'Pricelist Category', 'Currency CAD', and 'Price Factor Details? Not Required'. A callout box with a blue background and white text says 'New combo to allow user to select Attendance Type' and points to the 'Attendance Type' column in the table below. The table has columns for '#', 'Resource Type', 'Resource #', 'Resource Description', 'Attendance Type', 'Rate UOM', 'Rate / UOM', 'Task Type', and 'Repair Classification'. The table contains 5 rows of data for various skills and their associated rates.

#	Resource Type	Resource #	Resource Description	Attendance Type	Rate UOM	Rate / UOM	Task Type	Repair Classification
1	Skills	06	SHOP INSPECTION	Normal Time	Hour	200.00000000		
2	Skills	09	AVIONIC ELECTR STAND	Normal Time	Hour	500.00000000		
3	Skills	08	ELECTRICAL ACCESSORY	Normal Time	Hour	250.00000000		
4	Skills	01	AIRCRAFT LINE MTCE	Normal Time	Hour	200.00000000		
5	Skills	03	NON_DESTRUCTIVE TEST	Normal Time	Hour	100.00000000		

Exhibit 2

Option setting for UOM Code to denote resource consumption in minutes

The screenshot shows the 'Set Sales Process Parameters' interface. It includes sections for 'Select Parameter Details' and 'Process Parameter List'. The 'Select Parameter Details' section shows 'Display Parameters for MRO Sales'. The 'Process Parameter List' section contains a table with columns for '#', 'Parameter for', 'Process Parameter', 'Permitted Values', 'Value', and 'Value Selected'. A callout box with a red border highlights the 'Process Parameter' 'UOM Code to denote Resource Consumption in duration Minutes'. The table lists 8 parameters related to service pricelists, customer orders, and service quotes.

#	Parameter for	Process Parameter	Permitted Values	Value	Value Selected
1	Service Pricelist	UOM Code to denote Resource Consumption in duration Minutes	Specify a Valid UOM code as defined in UOM		
2	Customer Order - Services	Round off Factor - Rate	Specify the no. of decimals to be rounded off		
3	Customer Order - Services	Exchange Rate Type for Sales	Specify a valid Exchange Rate Type defined in	CAD	CAD-Selling Rate
4	Customer Order - Services	Auto-approval of Customer Order on Confirmation	Specify "0" for "Required" and "1" for "Not	1	Not Required
5	Customer Order - Services	Inherit Taxes only in Commercial Invoice	Specify "0" for "Yes" and "1" for "No"	0	Yes
6	Service Sale Quote	Modification to Quote Values in Invoice Release	Specify "0" for "Allowed" and "1" for "Not	0	Allowed
7	Customer Order - Services	Status of CO auto generated based on General Contract	Specify "0" for "Fresh", "1" for "Confirmed"	2	Approved
8	Customer Order - Services	Status of auto-generated Customer Orders	Specify "0" for "Fresh", "1" for "Confirmed"	2	Approved

Exhibit 3

Slab based Resource Pricing – Resource Pricing tab

Manage Service Pricelist

Copy from

Other Pricing Details

Pricelist Category

Currency USD

Price Factor Details? Not Required

Remarks

New field to select Pricing method

#	Classification	Exe. Phase	Attendance Type	Pricing Method	Rate for	Rate UOM	Rate / UOM
10			Normal Time	Direct		1 Hour	60.00000000
11			Overtime	Differential			
12				Differential			
				Direct			

Exhibit 4

Slab based Resource Pricing – Differential Rate tab

Manage Service Pricelist

Part Pricelist # PPL-AIRCANADA-COMPONENT

Description PPL-AIRCANADA COMPONENT

Effective till Date 31/Dec/2015

Copy from

Other Pricing Details

Pricelist Category

Currency USD

Price Factor Details? Not Required

Remarks

Tab enabled In Resource Pricing Tab, when Pricing Method is chosen as 'Differential'

Resource Pricing Additional Task Level Charges Differential Rates

Line Ref. 2 /08 /N

Resource Type Equipment

Resource # 09 - GPU

#	Usage from	Usage to	Slab Type	Pricing Type	Base Rate	Rate for	Rate UOM	Pricing Notes
1	0	30	Single	Fixed	50.00	30	Minutes	Initial 30 mins @ \$ 50
2	30		Recurring	Fixed	40.00	15	Minutes	Beyond 30 mins, \$ 40 for every 15 mins
3			Single	Fixed				

## WHAT'S NEW IN WORK REPORTING?

### Ability to modify aircraft tail # in a package

*Reference: AHBF-6251*

#### Background

Flight Operators involve long-term schedule management and day-wise movement management of aircrafts. During this process aircraft tail number is assigned to a flight code. This day-wise planning information, is sent to the MRO service provider. For the given tail number, the service provider creates a package and plans the GH and maintenance activities. When the aircraft is about to take off, owing to reasons like AOG, different tail number might get assigned to the Flight Code. On arrival of the aircraft, as the tail number change is notified, the service provider has to now change the tail number in the already created package.

#### Change details

##### Review Work Execution and Report Actuals screen

An edit icon is added adjacent to Maint. Obj. control (Exhibit 1). On click of this icon, a pop up screen is launched where the user can modify the Aircraft Reg. # (Exhibit 2). When the 'Save' icon in the pop up window is clicked after editing, the pop up screen disappears and the latest tail number is displayed in Maint. Obj. control (Exhibit 3).

Conditions under which tail # change is allowed:

- If the A/c Reg # with same owning agency and Contract and Rev. # is available for the CO# with packages in fresh will be allowed to do tail # change
- If the Contract Details are modified then user is not allowed to modify the New A/C Reg #.

#### Set Options:

In **Define Process Entities** activity, a new set option is added against the Entity: Package Type and Specific package type: 'Allow Aircraft Reg. # change after package creation?'

If the option is set as allowed then the user will be allowed to update the tail number against the CO# and package.

**Behavior of tasks / discrepancy that are specific to aircraft tails:**

On update of new A/C Reg # the existing task will get cancelled and task will be loaded with the new Tail #. Discrepancy tasks will not get copied. And the task which is mapped to tail # will not be copied to the newly assigned tail

**Exhibit 1:**

**Review Work Execution and Report Actuals screen**

**Review Work Execution and Report Actuals**

Customer Order Work Order AME

Select Ref. Document  
 Ref. Doc. #  Customer Order # / Name  
 CO-000002-2015 / COLUMBIA HELICOPTERS

Select Exe. Document  
 Exe. Doc. #  Maint. Obj.  
 VP-001652-2015 A320 / C-FDQQ

2015/01/09 : 2015/01/09

**Task Details**

#	M	TS	HS	ES	Task #	Task Desc.	Tracking #	Seq. #	Rev. #	Act. St. Date / Time	Act. End Date / Time	Exec. Action
1												

Release Update Task Status

*Note: A new edit option to modify Aircraft Reg. # when a package is in 'Fresh' status.*

**Exhibit 2:**

**New option to Edit and save Aircraft Reg #**

**Review Work Execution and Report Actuals**

Customer Order Work Order AME

Select Ref. Document  
 Ref. Doc. #  Customer Order # / Name Location  
 CO-000002-2015 / COLUMBIA HELICOPTERS

Select Exe. Document  
 Exe. Doc. #  Maint. Obj. Plan / Actual Date  
 VP-001652-2015 A320 / C-FDQQ 2015/01/09 : 2015/01/09

**Modify Aircraft Reg. #**

New Aircraft Reg. #

Save

Release Update Task Status

## Post event update of work actuals for aircraft jobs

*References: AHBF-5849*

### Background

The activity, **Review Work Execution and Report Actuals** in a single interface enables the commercial personnel to report work actuals and record closure of tasks. For aircraft maintenance jobs that are carried out in remote locations, the work actual details like part consumption and timesheet details are recorded in excel sheets and sent at frequent intervals to the main base. This screen enables the commercial personnel in the main base to upload such information into the system and allows the release of the tasks for execution as well update the status of such tasks. The panel in the right of the screen displays links that enable you to manage the next possible action as per the document status.

This activity is enabled only for those users who possess the relevant access rights. The set option in the contract enables to control the access to this page by the commercial personnel. Hence provision should be given to report work actuals and record closure of tasks as post event. In continuation with this, the need for the provision to raise a bill every time a task is closed also arises. This provision to progressively bill for the overseas service provided has also been introduced.

### Change details

#### Sale Contract:

**Option Settings:** Parameters that drive the overseas project work order functionality have been added under the **Edit Terms of Execution** page in the **Sale Contract** business component. (Exhibit 1)

- i. **Work Reporting by a Commercial Role** - This will have the following values 'Allowed' or 'Not Allowed'.

If the option is selected as 'Allowed', access rights will be provided to the Commercial person to review and report the work actuals against a Customer Order referring to the Contract.

If the option is selected as 'Not Allowed', then access rights will not be provided to the Commercial person to review and report the work actuals against a Customer Order referring to the Contract.

- ii. **Allow Time Reporting by Other Employees?** - This will have the following values 'Yes' and 'No'.

If the option is selected as 'Yes', then the timesheet for an employee who is working on a remote location can be reported by another individual. If the option

is selected as 'No', the timesheet on behalf of another employee cannot be reported.

- iii. **Progressive Billing on Task Closure** - This will have the following values 'Allowed' or 'Not Allowed'.

A new parameter 'Progressive Billing on Task Closure' is added in the "Operational Parameter" tab of the **Sale Contract** business component. If this is set as 'Allowed', the user will be able to raise a regular bill on closure of each task in the WO. If the option is "Not Allowed", then only on work completion will a regular bill be able to be raised. (Exhibit 2)

*Default Settings:* By default, the parameters is set as 'Blank'.

#### **Invoice and Payment Tab:**

A new value 'Task Closure' is included as an Invoicing Event. This invoicing event is applicable only for regular invoices. Only if progressive billing is set as 'Allowed', task closure can be set as an invoicing event. When billing is based on task closure, invoice release has to be set up manually. (Exhibit 3)

#### **Customer Service Order:**

Initially the work scope items that need to be carried out on a maintenance object will be added from the **Customer Order** screen and this information will be flown to the execution document. But once the execution document is generated, if any additional work requested by the commercial person is added inside the customer order, then this information was not flowing to the execution document.

Now this has been addressed as the work that can be reported by both the Commercials and Execution roles using the screen **Review Work Execution and Report Actuals**. Hence if any additional work is requested from the Customer Order post execution document generation, then this information (Task #) will be added to the work execution document. (Exhibit 4)

In order to control the access rights to the **Review Work Execution** page by the commercials role through an option setting in the contract and to facilitate navigation to that page from the **Customer Order** screens, a link named **Review Work Execution and Report Actuals** is added. This link is also added in the **Approve / Close Customer Order** screen. (Exhibit 5 & 6)

#### **Billing and Warranty Tab:**

The triggering Event has been renamed as 'Triggering Task/Doc. #'. In case of progressive billing based on task closure, the Invoice Release # created against the closed task will be displayed in this column. (Exhibit 7)

**Review Work Execution and Report Actuals:**

In the current framework of **Manage Work Assignments and Reporting** screen, access rights are given to both shop work order and aircraft execution documents. In some cases, the mechanic wrongly records the work information against Also in **Record Shop Execution Details** or **Aircraft Maintenance Execution** screen, the user has to traverse to many screens to report the work information. Hence there is a need to develop a simplified screen where in all the work information can be reported in one single page and also the review of work is possible. Based on the access rights provided, this screen is made available to both Commercial role and as well as Execution role. This screen is useful for those customers who report their work actuals as a post event.

For Example: Work actuals are sometimes reported after the work is completed, in which case, this new screen can be looked up as a hub page from where all the traversals can be made to the relevant pages. The links in this page are also enabled dynamically based on the possible actions.

This screen can be launched from left pane also and hence access rights have been managed for the user using the three toggle buttons namely, Customer Order, Work Order and AME. The 'Customer Order' toggle button will be enabled, only when the Customer Order - Services component is deployed in that instance. Similarly, if the Shop Work Order component is deployed in that instance and if the login user has the access rights to **Record Shop Execution Details** page, the 'Work Order' toggle button will be enabled. If the AME component is deployed in that instance and if the login user has the access rights to **Aircraft Maintenance Execution** page, the 'AME' toggle button will be enabled. (Exhibit 8)

Also, the user can work with those documents to which he has the access rights to the Primary Work Center. Search is also enabled based on Customer Order, Shop Work Order and AME. Appropriate help page will be launched by selecting the toggle button. If the user directly enters a valid document in the 'Ref. Doc #' control, we should be able to back default the toggle button with that document type. For example: if the user directly types a valid AME #, then we should default the toggle button on 'AME' even if it is defaulted in any other document type. (Exhibit 8)

The possible actions that the user can perform in this screen is, he can release the jobs for execution, record part consumption, perform timesheet booking or report discrepancies and so on, by visiting the appropriate link pages provided under the 'Links' and 'Task Details' section. Based on the type and status of the execution document, the appropriate links get displayed in the 'Links' section. The task statuses can be managed by selecting the execution action such as Complete / Pre-Close / Close and Cancel. Also, execution document level based release, completion and closure can be performed using this screen. (Exhibit 9)

**Record Work Estimates:**

A new validation has been introduced to restrict the estimation/modification to estimations against tasks which are closed and invoiced.

**Sale Quotation:**

Two new controls 'Invoiced?' and 'Release #' are added in the multiline in the 'Reg. Info' tab. The 'Invoiced?' column will display either 'Yes' or 'No' depending on whether the task these work orders.

is invoiced or not. If the task is invoiced, then the corresponding invoice release # will be displayed in the release # column and the hyperlink on the value will take the user to the invoice release screen. (Exhibit 10)

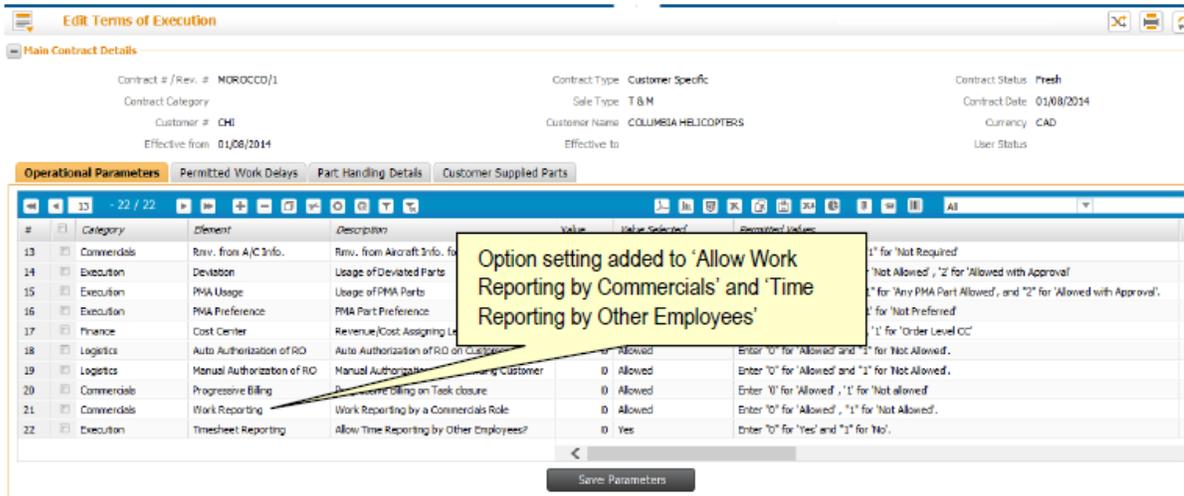
**Invoice Release:**

A new control 'Event Description' is added in the 'Reg. Billing Info' tab. When an invoice release is created based on task closure, the event description has to be mandatorily specified. (Exhibit 11)

A new column 'RTB Analysis' is added in the ML in the 'Reg. Billing Info' tab. In this task will be displayed the 'ready to bill' analysis against each task. This information was earlier shown at an invoice release level as header information. (Exhibit 12)

**Exhibit 1:**

Changes made in **Edit Terms of Execution** screen - Option setting for Time reporting



**Exhibit 2:**

Changes made in **Edit Terms of Execution** screen - Option setting for Progressive Billing

#	Category	Element	Description	Value	Value Selected	Permitted Values	Note
13	Commercials	Rmv. from A/C Info.	Rmv. from Aircraft Info. for Contract Usage	1	Not Required	Enter '0' for 'Required' and '1' for 'Not Required'	
14	Execution	Deviation	Usage of Deviated Parts	0	Allowed	Enter '0' for 'Allowed', '1' for 'Not Allowed', '2' for 'Allowed with'	
15	Execution	PMA Usage	Usage of PMA Parts	1	Any PMA part Allowed	Enter '0' for 'Not-allowed', '1' for 'Any PMA Part Allowed', and '2'	
16	Execution	PMA Preference	PMA Part Preference	0	Preferred	Enter '0' for 'Preferred' and '1' for 'Not Preferred'	
17	Finance	Cost Center	Revenue/Cost Assigning Level	0	Task Level CC	Enter '0' for 'Task Level CC', '1' for 'Order Level CC'	
18	Logistics	Auto Authorization	Auto Authorization of RO on Customer	0	Allowed	Enter '0' for 'Allowed' and '1' for 'Not Allowed'.	
19	Logistics	Manual Authorization	Manual Authorization of RO pending	0	Allowed	Enter '0' for 'Allowed' and '1' for 'Not Allowed'.	
20	Commercials	Progressive Billing	Progressive Billing on Task closure	0	Allowed	Enter '0' for 'Allowed', '1' for 'Not allowed'	
21	Commercials	Work Reporting	Work Reporting by 3 Commercials role			Enter '0' for 'Allowed', '1' for 'Not Allowed'.	
22	Execution	Timesheet Reporting	Allow Time Reporting by Other Employees?			Enter '0' for 'Yes' and '1' for 'No'.	

**Exhibit 3:**

Changes made in **Edit Pricing and Invoicing Details** screen

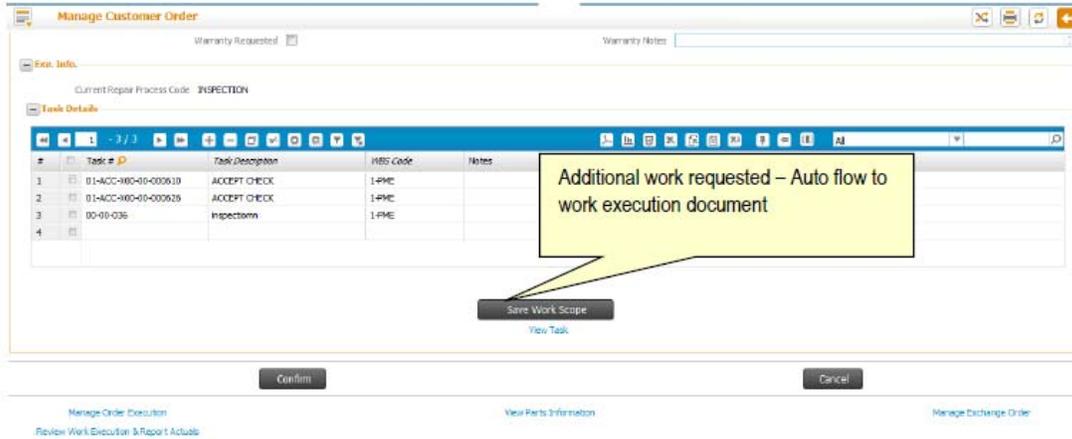
Contract # / Rev. # : pb-001 / 0  
 Contract Category :  
 Customer # : 300001  
 Effective from : 02/07/2014  
 Contract Type : Customer Specific  
 Sale Type : T & M  
 Customer Name : DONAVIA  
 Effective to :  
 Contract Status : APPROVED  
 Contract Date : 01/07/2014  
 Currency : CAD  
 User Status :

#	Inv. Type	Inv. Category	Invoicing Event	Event Description	BI Prior to (Days)	Triggering Task	Base - Regular
1	Regular	REG	Work Completion				Quote
2	Regular	REG	Task Closure				Quote
3			Task Initiation				
			Task Completion				
			Task Closure				
			Work Completion				

Auto Set-Up Option for Regular Invoice  
 Rel. prep. before Event? : Not Allowed  
 Set-up of Cust. Invoice : Manual  
 Set-up of Invoice Release : Automatic  
 Release of RTB Invoice : Manual

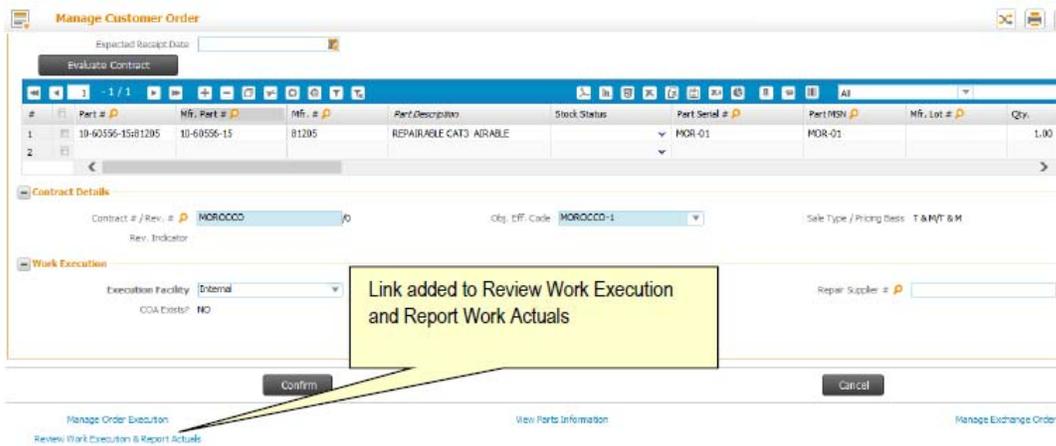
**Exhibit 4:**

Changes made in **Manage Customer Order** screen



**Exhibit 5:**

Changes made in **Manage Customer Order** screen – Link enabled



**Exhibit 6:**

Changes made in **Approve / Close Customer Order** screen

The screenshot shows the 'Approve / Close Customer Order' interface. At the top, there are search filters for Customer #, Order Gen. Mode, Customer PO #, User Id, Order Date from/to (25/08/2014 to 24/09/2014), and User Status. Below this is a 'Search' button. The main area contains a table with columns: #, Order #, Revision #, Order Desc., Order Date, Order Status, Order Applicability, Part Applicability, Customer #, Customer Name, Customer PO #, User Status, User Id, and Order Gen. The table lists 10 orders. A yellow callout box with the text 'Link added to Review Work Execution and Report Work Actuals' points to a new button labeled 'Review Work Execution & Report Actuals' located below the 'Approve' button.

#	Order #	Revision #	Order Desc.	Order Date	Order Status	Order Applicability	Part Applicability	Customer #	Customer Name	Customer PO #	User Status	User Id	Order Gen.
1	CO-000113-2014	1	gmgm	16/09/2014	Processed	Aircraft		CHI	COLUMBIA HELICOPTERS	5435			DMUSER Manual
2	CO-000113-2014	0	workspace testing	04/09/2014	Processed	Parts	Others	100001	DOHAVA	fcc			DMUSER Manual
3	CO-000107-2014	1	PW0	27/08/2014	Approved	Parts	Others	CHI	COLUMBIA HELICOPTERS	PW0-088gtr			DMUSER Manual
4	CO-000108-2014	1	MOROCCO TEST	27/08/2014	Processed	Parts	Others	CHI	COLUMBIA HELICOPTERS	46-4646545566368465			DMUSER Manual
5	CO-000110-2014	0	abc	27/08/2014	Approved	Parts		400007	ATL CANADA	POA-000234-2014			DMUSER Manual
6	CO-000111-2014	0	rgtgd	27/08/2014					IA HELICOPTERS	515312121511			DMUSER Manual
7	CO-000103-2014	1	Project Work Order	20/08/2014					IA HELICOPTERS	PW00JT			DMUSER Manual
8	CO-000103-2014	2	Project Work Order	20/08/2014					IA HELICOPTERS	PW00JT			DMUSER Manual
9	CO-000104-2014	0	MOROCCO T	26/08/2014					IA HELICOPTERS	8461165			DMUSER Manual
10	CO-000105-2014	0	seingfdd areiektfd	26/08/2014					IDA	gh			DMUSER Manual

**Exhibit 7:**

Changes made in **Manage Order Execution** screen

The screenshot shows the 'Manage Order Execution' interface. At the top, there are filters for Side Type (PF), Order Priority (priority), Primary Part Group, and Primary Work Center (ICD). Below this are tabs for Order Execution Details, Billing & Warranty, Cust. Correspondence, Work Execution, Invoice History, and Shipping Details. The 'Billing & Warranty' tab is active, showing a 'Warranty Resolution' dropdown and 'Warranty Notes'. The main area contains a table with columns: #, Inv. Type, Inv. Category, Inv. Event, Event Description, Bill Prior to (Date), Triggering Task / Doc. #, Event Date, Initiate Invoice, Base, Quote If Applicable, and Prepay. Value. A red callout box highlights the 'Triggering Task / Doc. #' column, which contains the value 'EVERY ATT'.

#	Inv. Type	Inv. Category	Inv. Event	Event Description	Bill Prior to (Date)	Triggering Task / Doc. #	Event Date	Initiate Invoice	Base	Quote If Applicable	Prepay. Value
1	Regular	Regular	Task Closure	Task Closure		EVERY ATT	2/08/2014 15:13:37	Yes		Quote If Applicable	
2	Regular	Regular	Work Completion	Work Completion				No		Quote If Applicable	
3								No			

**Exhibit 8:**

**Review Work Execution and Report Actuals screen**

The screenshot shows the 'Review Work Execution and Report Actuals' interface. It includes a top navigation bar, a main content area with filters and a task table, and a right-hand sidebar with various links. Three callout boxes highlight specific enhancements:

- Links enabled based on document type and status:** Points to the 'Links' sidebar menu.
- Document level Release / Completion / Closure:** Points to the 'Mark Obj.' dropdown menu.
- Manage Task Statuses:** Points to the 'Exec. Action' dropdown menu in the task table.

#	Exec. Action	Comments	% Comp.	SS	Part/Rel./	Labour Rel./	Res. Rel./	Mod. Task Det./	Rep. Det./	Rep. CR/
1	Complete			NR	No	No	No	Yes	Yes	Yes
2	Close			NR	No	No	No	Yes	Yes	Yes
3	Pre-Close			NR	No	No	No	Yes	Yes	Yes
4				NR	No	No	No	Yes	Yes	Yes
5				NR	No	No	No	Yes	Yes	Yes

**Exhibit 9:**

**Changes made in Manage Sale Quotation screen**

The screenshot shows the 'Manage Sale Quotation' interface. It features a top navigation bar, a 'Quote Summary' section with pricing details, and a 'Quote Ref. Details' table. A callout box highlights a new column in the table:

- Involved?:** A new column added to the 'Quote Ref. Details' table, highlighted with an orange box.

#	Q. Ind.	Asset Det.?	Price Disp.	Rev.	Quote for	Qt. Doc. #	Exec. Doc. Type	Exec. Doc. #	Task Status	Involved?	Release #	Task #
1	New				Shop Work Order	CWO-000484-2012	Shop Work Order	CWO-000484-2012	Closed			ONE TIME TA
2	New				Shop Work Order	CWO-000484-2012	Shop Work Order	CWO-000484-2012	Planned			RECURRING
3	New				Shop Work Order	CWO-000484-2012	Shop Work Order	CWO-000484-2012	Planned			RESTORATI

**Exhibit 11:**

Changes made in **Manage Invoice Release** screen

**Manage Invoice Release**

**Release Main Info.**

Cust. Order # / Rel. # CO-000102-2014/1      Inv. Rel. Readiness Ready To Bill      Release Status Processed  
 Customer # 300001      Customer Name DDMANTA      Currency CAD  
 Sale Type / Pricing Basis T & M/TM      Pend. Rel. Exclst? No  
 Basic Value 140,000.00      Order Level TCDs 8,500.00      Total Value 148,500.00  
 Exchange Rate 1.00000      Total Value (Base Curr.) 148,500.00

**Exec. Doc. Info.** CO-000102-2014

**Release Details**

Invoice Type Regular      Invoice Category Regular      Inv. Rel. Date 26/09/2014  
 Invoice Basis Quote      Billing Rep. 30973  
 Warranty Bas.      Proj. Inv. Rel. Date  
 Rel. Remarks  
 Re-pro. Remarks

**Event Description**

**Manage Invoice Release**

**Exec. Doc. Info.** CO-000102-2014

**Current Ref. Details**

CO # CO-000102-2014      Ext. Doc. Type SWO      Ext. Doc. #

**Billing Summary**

T & M Price - Mat. 0.00      T & M Price - Lab. 0.00      T & M Price - Oth. Res. 140,000.00  
 T & M Charges 0.00      T & M - Ext. Services 0.00      T & M Price - Total 140,000.00  
 FP - Total 0.00      Basic Value 140,000.00

Search on Prod. Rel.      Search on Cur. Rel.

Get Count 0/2      Invoice Level Detail Level      Search by      Search

**Billing Ref. Details**

#	Price Disp.	RTD Analysis	Billing for	Billing Doc. #	Cre. Doc. Type	Cre. Doc. #	Parent W/O #
1	E		Shop Workorder	CWO-000485-2012	Shop Workorder	CWO-000485-2012	
2	E		Shop Workorder	CWO-000485-2012	Shop Workorder	CWO-000485-2012	
3							

## WHAT'S NEW IN INVOICE REPORTS?

### Flight invoice reports – summary and detail level

*Reference: 5192 / 5337*

#### Background

In Flight chartering, the charter company may need to extract and send periodical invoice reports to its customers. Customers may need to review various charges incurred in their flight journeys and associated activities over a given period of time. To accommodate this requirement, ability to generate and print summary and detailed level reports are provided in **Customer Invoice** component. Summary Level report will give high level invoice details at billing head level. Detail Report will give the breakup of these billing heads under which customer is billed.

#### Change details

Invoice report can be generated from the following path:

**Receivables Management → EDK – Reports Receivable Management → Print Invoice**

In **Print Invoice** screen, 'Invoice Type' loading logic has been changed as follows:

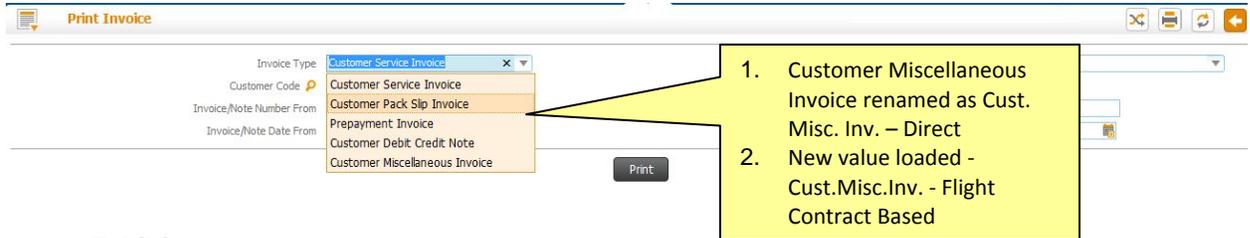
1. 'Customer Miscellaneous Invoice' renamed as 'Cust. Misc. Inv. - Direct'
2. New value loaded - 'Cust. Misc. Inv. – Flight Contract Based'

When the Invoice Type is loaded as 'Cust.Misc.Inv. - Flight Contract Based', 'Report Option' should be loaded with the following values in the same order as given below:

1. Summary Report
2. Summary and Detail Report
3. Detail Report

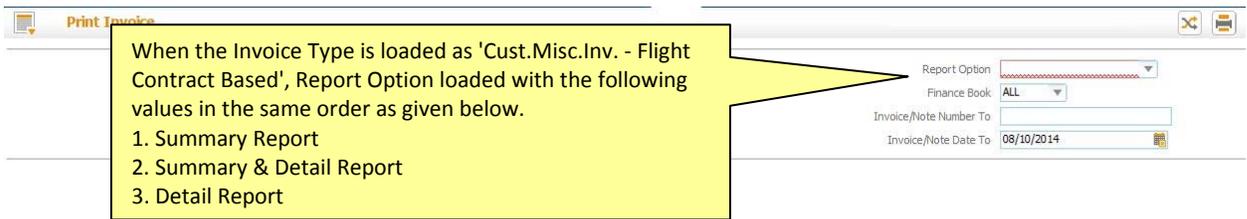
**Exhibit 1:**

Invoice Type Loading Logic



**Exhibit 2:**

Export Option' Loading Logic



**Exhibit 3:**

**Sample Summary Report**

When 'Report Option' is chosen as 'Summary Report' and Upon Print, Summary level report will be generated. Sample Report shown below:

<b>Flight Invoice</b>						
Customer Address				<b>Invoice No:</b> FLT-000122-2014 <b>Invoice Date:</b> 5-Mar-14 <b>Currency:</b> USD <b>Pay Term:</b> 30 days		
Contract #	Billing Horizon	Billing Head(s)	Qty.	Unit	Rate	Amount
Contract 1	1-Jan-14 / 31-Dec-14	Mobilization Fee		One Time		100,000.00
Contract 1	1-Jan-14 / 31-Jan-14	Flying Hours (In Dec.)	50.00	Per Block Hour	1,500.00	75,000.00
Contract 1	1-Jan-14 / 31-Jan-14	Idle Time charges	25.00	Per Hour	800.00	20,000.00
Contract 2	1-Jan-14 / 31-Jan-14	Landing Fee - Exp. Chg. Back				5,500.00
Contract 2	1-Jan-14 / 31-Jan-14	Internet charges	20.00	Per Ping	50.00	1,000.00
Contract 2	1-Jan-14 / 31-Jan-14	Standing Fee	0.95	Per Month	100,000.00	95,000.00
Contract 2	1-Jan-14 / 31-Jan-14	Fuel Uplift	20.00	EA	500.00	10,000.00
Contract 3	1-Jan-14 / 31-Jan-14	Flying Hours (In Dec.)	100.00	Per Block Hour	1,000.00	100,000.00
Contract 3	1-Jan-14 / 31-Jan-14	Fuel	35.00	Per Block Hour	1,000.00	35,000.00
Contract 4	1-Jan-14 / 31-Jan-14	Crew - Food Expenses	12.00	Per Day	100.00	1,200.00
Contract 4	1-Jan-14 / 31-Jan-14	Timber Logging	15.00	Per Lift	1,500.00	22,500.00
Contract 4	1-Jan-14 / 31-Jan-14	Passenger Handling Fee	30.00	No.of PAX	200.00	6,000.00
<b>Basic Amount</b>						<b>471,200.00</b>
12% Service tax on Passenger Handling Fee						720.00
<b>Total Amount</b>						<b>471,920.00</b>
<b>TOTAL in words (USD Four Lakh Seventy One Thousand Nine Hundred and Twenty only)</b>						
<b>Comments:</b>						
<b>REMITTANCE ADVICE</b> <b>PLEASE RETURN THIS FORM WITH PAYMENT</b>  Bank Name: BMO CAD CHEQUE  Bank A/C No: BMO CAD CHEQUE				<b>Company's Logo</b>  Invoice No : FLT-000122-2014 Invoice Date : 5-Mar-14 Pay Term : 30 days Due Date : 4-Apr-14 Total Amount : 426,920.00 Adjusted Amount : 0.00 Net Amount : 426,920.00 Currency : USD		
Date of Report generated <21/01/2013>		Time of Report generated <09:37:17 AM>		Page <current #> of <total #>		

**Exhibit 4:**

**Sample Detailed Report**

When 'Report Option' is chosen as 'Detailed Report' and Upon Print, Detailed level report will be generated. Sample Report shown below:

Company Logo		Company's Name and Address
Customer Address	<b>Report on Invoice Details</b>	Invoice No: FLT-000122-2014 Invoice Date: 5-Mar-14 Currency: USD Pay Term: 30 days

Mobilization Fee							
Contract #	Date	Ref Doc No.	Ref. Details	Qty.	Unit	Rate	Amount
Contract 1					One Time		100,000.00
Contract 2					One Time		200,000.00
Total Amount							300,000.00

Demobilization Fee							
Contract #	Date	Ref Doc No.	Ref. Details	Qty.	Unit	Rate	Amount
Contract 1					One Time		100,000.00
Contract 2					One Time		200,000.00
Total Amount							300,000.00

Standing Fee							
Contract #	Date	Ref Doc No.	Ref. Details	Qty.	Unit	Rate	Amount
Contract 1				0.95	Per Month	100,000.00	95,000.00
Contract 2				0.95	Per Month	100,000.00	95,000.00
Total Amount							190,000.00

Flying Hours							
Contract #	Date	Ref Doc No.	Ref. Details	Qty.	Unit	Rate	Amount
Contract 1				17	Block Hour	500	8500
Contract 2				10	Block Hour	600	6000
Contract 3				20	Flight Hour	500	10000
Total Amount							24,500.00

Fuel							
Contract #	Date	Ref Doc No.	Ref. Details	Qty.	Unit	Rate	Amount
Contract 1				85	Per Litre	1500	127,500.00
Contract 2				17	Block Hour	1000	17000
Contract 2							6000
Contract 2				130	EA	700	91000
Total Amount							2,41,500.00

Timber Logging							
Contract #	Date	Ref Doc No.	Ref. Details	Qty.	Unit	Rate	Amount
Contract 1				20	Per Lift	1000	20,000.00
Contract 2				10	Per Lift	1000	10000
Total Amount							30,000.00

Idle Time Charges							
Contract #	Date	Ref Doc No.	Ref. Details	Qty.	Unit	Rate	Amount
Contract 1				3	Per Hour	800	2,400.00
Contract 2				5	Per Hour	900	4500
Total Amount							6,900.00

Landing Charges							
Contract #	Date	Ref Doc No.	Ref. Details	Qty.	Unit	Rate	Amount
Contract 1				5	Per Landing Cycle	500	2,500.00
Contract 2				5	Per Landing Cycle	500	2500
Total Amount							5,000.00

**Enhancement Notification**

Landing Charges							
Contract #	Date	Ref Doc No.	Ref. Details	Qty.	Unit	Rate	Amount
Contract 1				5	Per Landing Cycle	500	2,500.00
Contract 2				5	Per Landing Cycle	500	2,500.00
Total Amount							5,000.00

Conveyance							
Contract #	Date	Ref Doc No.	Ref. Details	Qty.	Unit	Rate	Amount
Contract 1				5	Days	200	1,000.00
Contract 2				10	Days	200	2,000.00
Total Amount							3,000.00

Food							
Contract #	Date	Ref Doc No.	Ref. Details	Qty.	Unit	Rate	Amount
Contract 1				1	One Time	1500	1,500.00
Contract 2				2	One Time	1500	3,000.00
Total Amount							4,500.00

Internet Charges							
Contract #	Date	Ref Doc No.	Ref. Details	Qty.	Unit	Rate	Amount
Contract 1				20	Per Ping	50	1,000.00
Contract 2				10	Per Ping	50	500.00
Total Amount							1,500.00

Date of Report Generated  
<21/10/2013>

Time of Report Generated  
<09:30:31 AM>

Page <current #> of <total #>

## WHAT'S NEW IN PRODUCT STABILITY?

The following areas were improvised on the stability front

<b><i>Area of Stability</i></b>	<b><i>Improvement Description</i></b>
<i>Orders-in-Progress in Customer Inquiry</i>	<i>Performance has been fine-tuned for a scenarios where the number of jobs are high</i>
<i>Service sale billing for external services procured</i>	<i>Issues in billing the customers when RO / PO has more than one line is corrected</i>
<i>Evaluation of discrepancies for pricing exclusion / inclusion</i>	<i>Discrepancy attributes based evaluation has been corrected and tested</i>
<i>Customer Inquiry Function</i>	<i>Links to various documents within receivables has been corrected</i>

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